

Katko Oy
Customer Letter

26.2.2020

Products Resembling Katko Oy's Products Circulating in the Market

There have been instances where products resembling Katko Oy's isolators / safety switches / Enclosed load break switches have been found circulating in the market in Europe.

We have been contacted by worried customers and partners about isolators / safety switches / enclosed load break switches that have a significant resemblance to our original products but are not manufactured by Katko (see photo in the appendix).

"We have decades long experience in manufacturing quality electrical products, and we want no misconceptions in the markets regarding which product are indeed manufactured by KATKO and which are not" explains Anssi Lehtimäki, Katko Oy's Senior Manager of Q&A and Testing. Before installing a product, it is worth ensuring that the product in question is in reality manufactured by KATKO.

The products manufactured by KATKO are easily identified from their labelling. They should have either a KATKO label on the cover and/or on the side of the switch. In case you are uncertain of whether the product you have acquired is indeed manufactured by KATKO, please don't hesitate to contact us for confirmation.

We are happy to assist and to answer your questions regarding the case described above.

Please contact: anssi.lehtimaki@katko.fi for:

1. more information regarding resembling products;
2. in case you are unsure that the product you have is indeed manufactured by us;
3. should you have more information about resembling products.

For more information, please contact: anssi.lehtimaki@katko.fi or Katko Oy at +358 9 849 600.

Katko Oy

Katko is a Finnish family business specialising in safety switches, load break switches and fused switches with more than 70 years of experience. We design and manufacture every product ourselves in our own factories. A high level of automation is part of Katko's DNA that ensures a consistent quality level in our products. For more information about KATKO visit: www.katko.com.

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Image 1: Katko's original switch in the middle. This enclosure is used, for example, in following product ranges: KEM 10-40A, KUM 10-25A and PVM 16-32A. Switches on the left and right are resembling Katko's products but are not manufactured by Katko.